

## Curriculum Vitae

### Smit Waman

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#### Objective and goals:

- To get an opportunity where I can make the best of my potential and contribute to the organization's growth.

#### Academics:

##### ACADEMIC PROFILE

Degree	Bachelor of Engineering (B.E.)			
Branch	Electronics and Telecommunication (E & TC)			
Examinations				
	Year	Marks	Percentage	Passing Year
	B.E. 3 <sup>rd</sup> Year	756	50.78%	2016
	B.E. 2 <sup>nd</sup> Year	813	54.56%	2012
	B.E. 1 <sup>st</sup> Year	813	62.78%	2011
B.E. Aggregate	67.00% (2017)			
Institution	G.H. Rasoni Institute of engineering and technology, Pune			
University	Savitribai Phule University, Pune			

<b>Examination</b>	<b>Higher Secondary Certificate (HSC)</b>
Percentage	<b>77.33</b>
Year Of Passing	2010
Institution	Dr. Mrs. Sarswati Kanase Jr. College, Alephata
University	Maharashtra State Board, Pune

<b>Examination</b>	<b>Secondary School Certificate (SSC)</b>
Percentage	<b>82.30</b>
Year Of Passing	2008
Institution	Dnyan Mandir High School, Ale
University	Maharashtra State Board, Pune

**Extra certification course:**

- **Basic course of Microsoft office (1 month)**
- **Telecom expert program (3 months) –**

**Topics:** FTTH, Splicing, Routers and switches, IP protocols, GSM, CDMA, WCDMA, LTE network.

- **Desktop / Hardware support (Online platform):**

**Topics:**

1. Basic Hardware elements used in C.P.U., Assembly of C.P.U, Hardware Troubleshooting.
2. Installation of operating system, troubleshooting.
3. LAN configuration, network installation and network troubleshooting.
4. Printer Installation.

### **Work Experience:**

- Technician (In local firm sales and service):

#### **Tasks:**

1. Assembly of C.P.U, Hardware troubleshooting.
2. Installation of operating systems, troubleshooting.
3. LAN configuration, network installation and network troubleshooting.
4. Printer Installation.

- At **Redknee India PVT. LTD., Mumbai (OCT 2018 – MAR 2019)**

Job profile: Customer support engineer (RECC Section-Vodafone project)

#### **Tasks:**

1. Monitoring-  
For this task carried out with graphical having data vs time.  
Login to network devices using CLI, RDC, WEB login with provided IP.
2. System interception-  
This task carried with login to server and DB entities of network with respective device IP through utility putty.  
Running provided Linux commands.
3. Validation-  
For this task need checkout values and provided valid data related with alarms and error codes.
4. Escalation  
This task needed escalation of any error, outage with raising ticket with ticketing tool to respective team for resolution.
5. Auditing-  
This task needed gathering all information about issues occurred related time, date, description, action taken, recommendation from respective teams for that issue. And submitting that to team lead.

- Worked at **Avaya India PVT. LTD. Pune (June 2022 to Aug 2022)** as support engineer for Avaya server devices at data center.

#### **Tasks:**

1. Monitoring-  
This task carried out with graphical interface and VDI ACCESS to remote desktop.  
Login to network devices using CLI, RDC, WEB login with provided IP.
2. System interception-  
This task carried with login to server and DB entities of network with respective device IP through utility putty.  
By running provided Linux commands.
3. Validation-  
For this task need checkout values and provided valid data related with alarms and error codes, system parameters such as temperature, memory utilization etc.
4. Escalation-  
This task needed escalation of any error, outage with raising ticket with ticketing tool to respective team for resolution.
5. Auditing-  
This task needed gathering all information about issues occurred related time, date, description, action taken, recommendation from respective teams for that issue. And submit that to team lead for further analysis.

**Declaration:**

The information furnished above is correct and true to the best of my knowledge.

Date:

Yours Faithfully

Place:

(Smit Waman)

