Abinaya G

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CAREER PROFILE:

As an expert QA Tester nearly 2-years of experience manual testing, I possess a wide range of technical skills and knowledge. I am experienced in designing and executing test cases, conducting thorough functional and regression testing, and ensuring the quality and reliability of software applications. With expertise in test planning, defect tracking, and test reporting, I excel in identifying and documenting bugs and issues, using tools such as JIRA Additionally, with a strong attention to detail, analytical mindset, and ability to collaborate effectively with cross-functional teams, I contribute to the delivery of high-quality software solutions.

EDUCATION QUALIFICATION:

MBA Financial Management
Annamalai University
CGPA: 8.1 **YOP**: 2023
Bachelor in Commerce
AVC College
CGPA: 6.9 **YOP**: 2021
12th HSLC
Raj Matriculation Higher Secondary School
Percentage: 75% **YOP**: 2018

WORK EXPERIENCE:

- **6DOF Studio (Mar 2024-May 2024)**
  Software Test Engineer (Contract)– Manual Tester (End to End, Regression, Functional, Testing, API Testing)
- **Clobas Pvt LTD (Jan 2023-Feb 2024)**
  Software Test Engineer – Manual Tester (End to End, Regression, Functional, Integration Testing)

TECHNICAL SKILLS:

- **Testing Skills -** Test Planning, Functional Testing, System Integration Testing, End-to-End testing, API Testing
- **Testing Tools –** JIRA, qtest (test case planning) , Redmine
- **Testing Models -** Waterfall Model, Agile Methodology, SDLC, STLC
- **Scripting Language–** SQL, SOQL

AREA OF INTEREST:

- Cloud Computing
- ISTQB Level Exam
- Investigating Novel Technologies
- Creating Test Plans

PROJECTS:

Tamil Nadu Open University (TNOU):

The application features the following technical modules:

- Fee Management: Enables comprehensive collection and management of all types of fees, ensuring accuracy and transparency in financial transactions.
- Examination Results: Provides a platform for timely posting and secure access to examination results, enhancing administrative efficiency.
- Assignments and Attendance Tracking: Facilitates meticulous monitoring of student assignments and attendance records, aiding in academic performance evaluation and student engagement.

- Subject-wise Schedules: Offers detailed daily schedules for each subject, optimizing academic planning and ensuring structured learning experiences.
- Certification and Online Exams: Supports seamless administration of certification processes and online examinations, promoting flexibility and accessibility in assessment methods.

ROLES AND RESPONSIBILITIES:

- Carefully assess the application's core features in alignment with specific customer requirements.
- Utilize Jira for monitoring work progress, identifying and resolving bugs, and managing defects.
- Conduct in-depth evaluations of the application's visual aspects and offer suggestions for aesthetic enhancements.
- Possess foundational understanding of debugging and troubleshooting to resolve code errors.
- Conduct comprehensive testing across all application components and processes, including end-to-end functionality.
- Proficiently conduct testing in the production environment while preserving data and functionality integrity.
- Create and maintain test cases in qTest to ensure comprehensive test coverage.
- Report and track identified bugs, rerun tests to validate fixes.
- Produce and maintain technical documentation for reference and reporting purposes.
- Focus on delivering high-quality software that meets or exceeds customer expectations.
- Ensure the end user experience is smooth and free from critical issues.
- Quickly adapt to new technologies, methodologies, and tools in the software testing field.
- Collaborate effectively with Cross functional teams, including developers, business analysts, and project managers.
- Familiarity with mobile testing, including testing on different devices and screen sizes.
- Competence in using browser developer tools for troubleshooting and identifying frontend issues during testing.
- Prioritize comprehensive QA testing to ensure software quality before signing off on user stories.

BizMagnets(CRM):

- Integrates intelligent chatbots for personalized interactions, catalogues, and seamless third-party integrations.
- Enhances customer engagement through faster responses and personalized interactions, leading to higher conversion rates.
- Increases operational efficiency by automating tasks like marketing campaigns, appointment bookings, and customer support, providing a competitive edge in the market.
- Efficiently send mass messages and automate personalized marketing campaigns.
- Utilize AI-powered tools for lead management and strategic messaging.

ROLES AND RESPONSIBILITIES:

- Conduct detailed analysis to align application functionalities with specific customer requirements and business needs.
- Utilize Redmine for comprehensive project management, including tracking tasks, monitoring progress, resolving bugs promptly, managing defects, and maintaining team communication.
- Perform thorough evaluations of the application's UI and UX, offering actionable suggestions for aesthetic enhancements based on industry standards and user feedback.
- Apply foundational debugging skills to identify and resolve code errors efficiently, ensuring optimal software performance.
- Execute systematic testing procedures across application modules, including rigorous API testing to validate data integrity, functionality, and integration points.
- Conduct meticulous testing in production environments to simulate real-world scenarios, ensuring data integrity, functionality consistency, and system stability under varying conditions.
- Create and maintain comprehensive technical documentation, including test plans, procedures, and results, for future reference and team knowledge sharing.
- Focus on delivering high-quality software that meets or exceeds customer expectations and adheres to established quality standards.
- Foster collaborative relationships with developers, business analysts, project managers, and stakeholders to ensure alignment on project goals, requirements, and timelines.
- Proficiently use browser developer tools to troubleshoot frontend issues, ensuring UI elements render correctly and functionalities behave as expected across web browsers.