PARVEZ SHAIKH

CLOUD SUPPORT ENGINEER

About Me

Enthusiastic and motivated recent graduate with a Bachelor's degree in Computer Science eager to launch a career in cloud computing. Possess foundational knowledge in cloud technologies, infrastructure, and services gained through academic coursework. Skilled in problem-solving, critical thinking, and collaboration, with a strong commitment to continuous learning and professional growth. I want to apply theoretical knowledge and contribute to your company.

www.linkedin.com/in/parvez-shaikh-brim786

8275874298

Parvezshaikh1380@gmail.com

Auranghabad, Maharashtra

EXPERIENCE

Apponix Academy
Intern - Desktop Support
Aug 2023 to Feb 2024

Job Responsibilities :

1. Basic Knowledge on IT Troubleshooting on end user devices: Competence in resolving issues on various client devices, including desktops, laptops, printers, and scanners.

2. Meeting Targets on SLA for Incident Raised

3. Creating New User Access and Outlook User ID for New joinees by defining User Rights

4. Adherence to IT SOPs in daily Operations

EXPERTISE

- Technical support and troubleshooting
- WAN/LAN Cloud management
- Software installation
- Tech support Linux
- system administration
- CI/CD pipeline implementation
- Virtualization (KVM, VMware, Docker) MS Office:
- Word,Excel,PowerPoint,Outlook,OneDrive
- Remote Desktop, VPN, WebEx DTP-Office, Adobe Photoshop. Adobe Premiere Pro MS- CIT

EDUCATION

Dr.Babasaheb Ambedkar Marathwada University
Bachelor of Computer Science
2019-2022

Apponix Academy
Linux, AWS & Devops Certification
Feb 2023 - Aug 2023

SKILLS SUMMARY

Technical Support   78 %

Project Management   81 %

AWS

- AWS: Proficient in Amazon Web Services, including EC2,S3,Lambda, RDS, and IAM
- AWS Elastic Load Balancing (ELB) and Amazon Route 53: Configure load balancers for distributing traffic and enhancing application availability
- Amazon EC2 and Auto Scaling: Select and configure Amazon EC2 instances based on workload requirements, considering performance, scalability, and cost
- AWS Identity and Access Management (IAM):Design and manage IAM roles, policies, and permissions to ensure secure access to AWS resources. Implement least privilege principles and enforce proper authentication and authorization mechanisms.
- Exploring scaling options such as Load balance and Auto-Scale with EC2
- Implementing a Web server in an Amazon Linux/Windows Instance and configure the firewall to access a Web serve

LINUX

- Familiarity with Linux command-line interface and system administration.
- System Administration: Basic system administration tasks such as system startup/shutdown, user account management, and disk management.
- close attention to commands, code, and configurations to avoid small errors that can lead to significant issues
- Remote Access: Experience with SSH (Secure Shell) for remote access and file transfer between systems.
- Process Management: Ability to manage processes, monitor system performance, and troubleshoot issues using commands like ps, top, and kill.
- Hands on experience and good understanding of Linux operating system(OS) structure and Linux OS commands

ACHIEVEMENTS

Content creator,
Achievements: 3.3KSubscribers onRooter Application
May 2019 – August 2023 | Aurangabad, India

Content creator For EPLE sports,
Organization : EPLEsports
10th May 2019