



Original for recipient / Duplicate for supplier

www.MyVi.in

your Vi bill



Every 3000 sheets of paper cost us a tree. Let's conserve.
SMS ACT GOGREEN TO 199 (toll free) to get your bills
 on email only

Amount Payable **Rs 658.88**

Due date **26 Jul 2021**

Mr. Raj Deb

A 4 / 503

Cleo County, opp Police Chowki, Sec 121, gautam Buddha
Nagar

Noida Ncr-201301, Uttar Pradesh

Vi No : 8588871788

Account No : 181802898

No. of Connections : 1

Your Plan : Family 649

Credit Limit : Rs 1,100

Security Deposit : Rs 0

Alternate Contact No : 7042898600

Bill Cycle Date : 11.07.21

Invoice Date : 11.07.21

Bill Period : 11.06.21 to 10.07.21

Invoice No : UPI0507194071379

Description of Service : Telecommunications

Place of Supply : Uttar Pradesh

State Code : 09

Customer GST No : -

Previous Balance - Previous Payments + Adjustments + Charges for this period
 Rs 393.06 - Rs 500.00 + Rs 0.00 + Rs 765.82 =

Amount Due **Rs 658.88**
 Total payable after 26.07.21
 Rs 758.88

Please pay before due date to avoid any late payment fee. Pay previous balance, if any, immediately to avoid disconnection.

Charge Summary

Amount (Rs)

One Time Charges	0.00
Monthly Charges	649.00
Usage Charges	0.00
- Call Charges	0.00
- Conference Calls	0.00
- SMS	0.00
- Mobile Internet	0.00
- National Roaming	0.00
- International Roaming	0.00
- Value Added Services	0.00
Discounts	0.00
Other Credits / Charges	0.00
Miscellaneous Charges	0.00
Taxable Value	649.00
Tax	116.82
Charges for this bill period	765.82
(Seven Hundred Sixty Five Rupees and Eighty Two Paise)	

Many ways to pay your Vi Bill



Online
(MyVi.in/vi-app)



Vi Stores



UPI

Cheque / DD should be payable to
Vodafone Idea Ltd. - 8588871788

For making payment using UPI, your
VPA ID VFIL8588871788@HSBC

Scan to pay your bill now

Scan below QR Code to pay your bill using
 Bharat QR Code



GST QR Code

Invoice Ref No:



update to the new Vi™ App



download now



Keep your family safe and secure while using the internet, especially children & young adults. Get tips at www.MyVi.in/parental-control

Vodafone Idea Limited Shalimar Titanium, 9,10 and 11 Shalimar Titanium, Vibhuti Khand, Gomti Nagar, Lucknow, UP- 226010

HSN Code : 998413

Vodafone Idea GST No : 09AAACB2100P3ZT

CIN : L32100GJ1996PLC030976

Regd. Office : Suman Tower, Plot No 18, Sector no 11, Gandhinagar 382011, Gujarat - Tel + 91 79 6671 4000 Fax + 91 79 2323 2251, www.MyVi.in

(Formerly Idea Cellular Limited) An Aditya Birla Group & Vodafone Partnership



We're Happy to Help™

- Call us on **199** from your Vi mobile or call on **98910 12345** from any other network.
- You can also visit **www.MyVi.in**, email us at **customer@vodafoneidea.com** or fax us on **11-26940154**
- For complaints, service activation/deactivation and tariff change requests call **198** (toll free) from your Vi mobile.

Note : Charges of 50p/3 mins will be applicable when you choose to speak to an agent on dialing 199 from your Vi mobile.



Write to Us at

Vodafone Idea Limited(CIN:L32100GJ1996PLC030976, PAN:AAACB2100P), A-19, Mathura Road, Mohan Cooperative Industrial Estate, New Delhi, Delhi 110076

Be sure to get the docket number (your unique complaint/request number) and quote it in all future communication.

Name: **Mr. Mayank Shrivastava**

Designation: Head - Customer Service

Phone: **+91 11 71032211** | Fax: **+91 11 26940154**

Email: appellate.delhi@vodafoneidea.com

Contact them with the docket number, from Monday to Friday, between 10.00 AM to 6.00 PM at the above address



About Your Tariff Plans

- No migration fee will be charged when migrating to any plan
- No increase in your tariff plan for 6 months from enrollment of tariff
- No charge will be levied for any service without your explicit consent
- Security deposit will be refunded within 60 days of closure of the account, beyond which, we will pay you an interest of 10% per annum on the deposit
- To calculate the financial implications of your tariff plan, visit www.MyVi.in
- It is advisable to change the tariff plan at the end of the bill cycle

Value Added Services

- From entertainment to infotainment, get our best services hand-picked for you, call **123** (toll free)
- To deactivate any service, SMS **STOP** to **155223** or call **155223** (toll free)

Manage Your Vi Account Online

- Register for 'Vi App' by visiting www.MyVi.in/vi-app
- Download Vi App on your smartphone. SMS **VIAPP** to **199** (toll free)



International Roaming

- International rates for Data usage vary from Rs 5.50/10 KB to Rs 10/10 KB, depending upon the country of visit. Please visit www.MyVi.in for details.
- Applications within your handset might be set for auto sync/auto refresh. Kindly change settings to manual sync/manual refresh when travelling overseas.
- SMS on International Roaming is charged at Rs 15/SMS (1 SMS = 160 characters)

To activate International Roaming before you fly overseas, SMS **ACT IR** to **199** (toll free)

Save up to 95% on International roaming with Vi, SMS **IROAM** to **199** (toll free) to check IR discount benefits on International Roaming.



Tips for You!

Free Data usage on your connection is also applicable on usage carried out on any Vi network within India.



Complaints and Requests

To check the status of your complaints and requests for the last 3 months, log onto Vi App. Select "Complaints and Requests" under the "My Account - Support" section.

To avoid unwanted telemarketing calls, register your Vi number in NDNC Registry - call 1909 (toll free) or SMS START 0 to 1909 (toll free).

All contents of this bill will be deemed correct by you if you don't inform us of any discrepancy within the due date.



Helpful Information for You

Billing information:

For last bill summary, unbilled amount, credit limit, last 3 payments, etc., dial ***199#**

You can also send an SMS to **199** (toll free) for the following:

- Last bill summary : SMS **MBILL**
- Data balance : SMS **DATA BAL**
- Bill in regional language : SMS **LBILL**

To activate ISD Calls: SMS **ACT ISD** to **199** (toll free)

For itemised bill (Charges as applicable)

Log on to www.MyVi.in or SMS **ACT IB** to **199** (toll free)

Subscribe to e-bill:

- SMS **ACT GOGREEN** to **199** (toll free)
- SMS **EMAIL (space) email ID** to **199** (toll free) to register your email ID

To change address:

Visit your nearest store with the new address proof.

For more information call **199**

Reporting loss of SIM:

Call Vi Care immediately at **199** or **98910 12345**

and inform us. The connection will be barred immediately.



Avoidable Charges

Late payment charges

Outstanding Amount	Late Payment Charges
Rs 50 – 499	Rs 50
More than Rs 499	Rs 100

Bounced cheque charges

If your cheque returns unpaid by your bank, below charges will apply. Cheque bounce may also result in withdrawal of services

Amount	Cheque Bounce Charges
Up to Rs 1000	Rs 100
More than Rs 1000	Rs 200



Dynamic Credit Limit

To find your dynamic credit limit, SMS **BILL** to **199** (toll free)

Your dynamic credit limit depends on the security deposit you've paid, your average monthly usage, payment track record and on how long you've been with us. You may be asked to make an interim payment if your usage is more than your dynamic credit limit.

However, Vi at its discretion allows usage beyond the credit limit based on your payment history, without changing the credit limit. Your payment will be basis actual calls made.

To increase your credit limit you have to make an additional payment towards your security deposit.



Rounding Rule

Call duration is rounded upwards for fractions of a second.

Data usage is rounded upwards to the nearest multiple of 10 Kilobytes.

SMS beyond 160 characters (i.e. including blank space, words, numbers, special characters, symbols etc.) is considered as two (2) or more **SMS** (as the case may be).



SEZ Exemption

SEZ Exemption would be applied only upon submission of the requisite documents as per Government norms. Exemption would be effective from forthcoming invoice. For queries, reach out Account Manager/Relationship Manager.

Supply meant for export/supply to SEZ unit or SEZ developer for authorized operations under bond or letter of undertaking without payment of Integrated Tax.

Your Usage Details

Mr. Raj Deb

Bill Period	Vi No	Pulse Rate	Dynamic Credit Limit
11 Jun 21 to 10 Jul 21	8588871788	Vi 2 Vi 60 Seconds and Vi 2 Others 60 Seconds	Rs 1100 (for details refer pg. 2)

Your Postpaid Plan

Family 649	Call Rates (@ Home Circle)	Local (Rs/min:sec)	STD (Rs/min:sec)	SMS Rates	Rs/SMS
With this plan, you get: Free Talktime : Unlimited Mins (Home & Roam Local+STD) Free SMS : 100 SMS (Home & Roam) Free Internet Quota : 50 GB	Incoming	Free	Free	Outgoing	
	Outgoing			Local	0.25
	To Vi Mobile	0	0	STD	0.25
	To Other Mobile	0	0	International	5
	To Landline	0	0		
	Video Calls	3	-		
				Mobile Internet Rates	Rs/10KB
				Browsing without pack (2G/3G/4G)	0.0048 /0.0048

Above tariff details do not include any VAS tariffs, Roaming Charges, SMS/Call to special numbers, special promo packs or special promo features like Family & Friends, CUG, etc For further details on international call rates, visit www.MyVi.in

Your Security Deposit with us Rs 0	Security deposit will be refunded within 60 days of closure of the account, beyond which, we will pay you an interest of 10% per annum on the deposit.
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Last 6 Months Bill History

Jun-21	-	-	-	-	-
Rs 393.06	-	-	-	-	-

Last 3 Payments

-	-	20-Jun-21
-	-	Rs 500.00

Note : Payment details under Last 3 Payments section doesn't include any payments towards the deposit

Monthly Charges	Rental Period	Units	Charge/Unit	Charges (Rs)	Discounts (Rs)	Net Charges (Rs)
Family - 649	11.06.21 to 10.07.21			649.00	0.00	649.00
Total				649.00	0.00	649.00

SMS Charges	Usage (SMS)	Free Usage (SMS)	Charged Usage (SMS)	Charges (Rs)
SMS Local	2	2	0	0.00
Total	2	2	0	0.00

Your Usage Details

Mr. Raj Deb

Bill Period	Vi No	Pulse Rate	Dynamic Credit Limit
11 Jun 21 to 10 Jul 21	8588871788	Vi 2 Vi 60 Seconds and Vi 2 Others 60 Seconds	Rs 1100 (for details refer pg. 2)

Tax	Charges (Rs)
State GST @ 9.00%	58.41
Central GST @ 9.00%	58.41
Total	116.82
No Tax is payable on Reserve Charge	

Itemised Calls

Mr. Raj Deb

Bill Period	Vi No	Pulse Rate
11 Jun 21 to 10 Jul 21	8588871788	Vi 2 Vi 60 Seconds and Vi 2 Others 60 Seconds

Messages

SMS Local

Date - Time	Number	Duration (min:sec)	Charges (Rs)
07/07/21-22:38:27	919560345888	0:00	0**
07/07/21-22:40:55	919560345888	0:00	0**
Total	2 Messages	0:00	0.00